



Edition A 2012
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Maintenance Booklet
smart fortwo coupé and cabriolet



Welcome!

We want you to enjoy your smart automobile. Vehicle safety and operational reliability are two very important factors. To maintain them, regular maintenance services are necessary.

We continuously strive to improve our product and ask for your understanding that we reserve the right to make changes in the periodic maintenance work for our vehicles.

The information in this booklet is accurate as of the press date. At the time of your scheduled maintenance appointments with your authorized smart Center, the most current maintenance work information will be utilized for your vehicle's age or mileage. Please check with your authorized smart Center for any changes to the periodic maintenance work required for your vehicle.

PLEASE NOTE

WE STRONGLY RECOMMEND THAT YOU HAVE YOUR VEHICLE SERVICED BY YOUR AUTHORIZED SMART CENTER WHO IS FULLY EQUIPPED TO PROVIDE THIS SERVICE AND THAT GENUINE SMART PARTS BE USED.

SERVICE, REPLACEMENT, OR REPAIR OF THE EMISSION CONTROL DEVICES AND SYSTEMS CAN BE PERFORMED BY ANY AUTOMOTIVE REPAIR ESTABLISHMENT OR INDIVIDUAL USING CERTIFIED PARTS.

THE USE OF DEFECTIVE OR NON-EQUIVALENT PARTS MAY RESULT IN YOUR EMISSION PERFORMANCE WARRANTY CLAIM BEING DENIED.

Symbols

The following symbols are found in this booklet:



WARNING

Warning notices draw your attention to hazards that may endanger your health or life, or the health or life of others.



Highlights hazards that may result in damage to your vehicle.



Helpful hints or further information you may find useful.



This symbol tells you where to look for further information on a topic.



This continuation symbol marks a warning or procedure which is continued on the next page.

Publication details

Internet

For further information you can find us on the web-site
<http://www.smartUSA.com>.

Service and Literature

Reprinting, translation and copying, even of excerpts, are not permitted without our prior authorization in writing.

Model

smart fortwo coupé
smart fortwo cabriolet

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Vehicle data

▶	▶
Model	Vehicle Identification Number (VIN)
▶	▶
Date of initial registration	Paint color and code
▶	▶
License Plate No.	License Plate No.
▶	▶
License Plate No.	License Plate No.
▶	▶
License Plate No.	License Plate No.
▶	▶
License Plate No.	License Plate No.

Protecting the environment

Natural resources form the basis of our existence on this planet. The objectives of our policy are for these resources to be used sparingly and in a manner which takes the requirements of both nature and humanity into account.

Our declared policy is integrated environmental protection. This policy starts at the root causes and encompasses in its management decisions all the consequences for the environment which could arise from production processes or the products themselves.

You too can help to protect the environment by operating your smart in an environmentally responsible manner.

Operating conditions and your individual driving style to a large extent influence fuel consumption and the rate of engine, brake,

and tire wear. To reduce fuel consumption and the rate of wear, please consider the following:

- avoid short trips.
- make sure that the tire pressures are always correct.
- avoid frequent, abrupt acceleration.
- do not carry any unnecessary weight.
- remove ski holders and roof racks once you no longer need them.
- do not warm up the engine with the vehicle stationary.
- shift gears such that each gear is used only up to $\frac{2}{3}$ of its maximum engine speed.
- keep an eye on the vehicle's fuel consumption.

A regularly serviced vehicle will also help protect the environment. You should adhere to the maintenance intervals displayed by



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the Maintenance System service indicator, along with other maintenance work described in this booklet.

We recommend that you have maintenance services performed by your authorized smart Center using Genuine smart parts.

Introduction

smart Maintenance System

The Maintenance System tracks distance driven and the time elapsed since your last service. The maintenance service is indicated in the multifunction display in the instrument cluster.

Approximately 1 month before a maintenance service is due, a message appears in the multifunction display. The message provides the remaining miles or days until the next maintenance service is due.

A descriptive listing of the service items are contained in this booklet starting on (▷ Seite 7). Following each maintenance service, your authorized smart Center will reset the Maintenance System service indicator by confirming the service items performed.

The authorized smart Center performing the maintenance services will confirm the work has been carried out using the Confirmation pages in this booklet (▷ Seite 13).

We continuously strive to improve our product and ask for your understanding that we reserve the right to make changes in the periodic maintenance work for our vehicles.

The information in this booklet is accurate as of the press date. At the time of your scheduled maintenance appointments with your authorized smart Center, the most current maintenance work information will be utilized for your vehicle's age or mile-

age. Please check with your authorized smart Center for any changes to the periodic maintenance work for your vehicle.

- i** If the Maintenance System service counter was inadvertently reset, have an authorized smart Center correct it. Please only reset if the proper maintenance service has been performed. Resetting the system without performing the proper maintenance service will result in engine and/or other vehicle damage not covered by the smart New Vehicle Limited Warranty.

Tires

Your vehicle's tires are a critical component to overall vehicle performance and vehicle stability. The useful life of tires will vary and is proportional to tire type, speed rating, ambient conditions, tire loading, tire inflation pressure, road surfaces, and individual driving style, among other factors. Therefore, smart recommends regular checks for wear and proper inflation.

Severe operating conditions

The maintenance intervals have been determined so that the vehicle, under normal operating conditions, should operate properly between maintenance services. Severe operating conditions may call for correspondingly sooner replacement of the following items:

- **Interior filters**

(e.g. dust filter, recirculating air filter, activated charcoal filter or combination filter) are replaced as called for by the Maintenance System. Under severe dust conditions, or with the Climate Control frequently operating in the air recircula-



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tion mode, the filter should be replaced more frequently than indicated by the Maintenance System.

• Spark plugs

Spark plugs should be replaced according to the specified maintenance interval. Severe operating conditions (frequent starting and stopping, excessive idling, sustained fast highway driving) may call for spark plugs to be replaced correspondingly sooner.

• Coolant

Have the coolant (water/anticorrosion/antifreeze mixture) replaced at the specified maintenance interval.

Replacement of coolant may be required more frequently if coolant is not maintained according to instructions and/or other than approved anticorrosion/antifreeze products for your vehicle are being used. For instructions on coolant, see "Coolant" in your vehicle Operator's Manual. For a listing of approved anticorrosion/antifreeze products for your vehicle, contact your authorized smart Center.

Wear items

While the Maintenance System calls for inspection of certain wear items, the system does not make any judgment on the condition of these wear items. Only a qualified technician can determine if a wear item needs to be replaced.

Tested and approved engine oils and oil filters

Engine oils and oil filters are specifically tested for their suitability in our engines and durability for our service intervals. Therefore, only use approved engine oils and oil filters required for vehicles with the

Maintenance System. Conventional petroleum-based oils must not be used for vehicles equipped with the smart Maintenance System.

The following cases are not covered by the smart New Vehicle Limited Warranty:

- using engine oils and oil filters of specification other than those expressly required for the Maintenance System.
- changing of oil and oil filter at change intervals longer than those called for by the Maintenance System.
- using any oil additives.

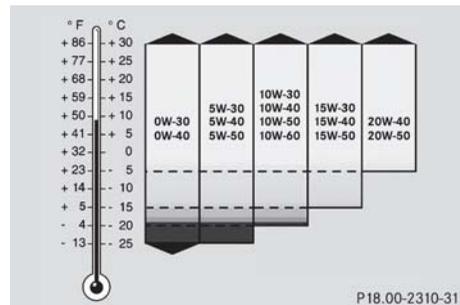
Use the table below to determine the MB sheet number.

Engine type	MB sheet number
132	229.5

- i** MB sheet numbers are printed on the outside of oil containers.

Viscosity grades for engine oils

Using the chart below, select oil viscosity according to the lowest air temperature expected before the next oil change.



For more information on selecting the proper engine oils for your vehicle, please refer to <http://bevo.mercedes-benz.com> or your authorized smart Center.

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Regular checks

In addition to the services, we recommend that you check the following items regularly (for example: weekly, when refueling, or before any long journey):

- **Engine oil level** – check the engine oil level using the oil level dipstick. Further information about engine oil level measurement can be found in the vehicle Operator's Manual.
- **Coolant level** – Please refer to the Operator's Manual for the correct procedure to check the coolant level.
- **Brake fluid level** – If brake fluid has to be added, see an authorized smart Center to determine the cause, e.g. leaks or worn brake pads.
- **Windshield washing system** – If the washer fluid level drops below the minimum level, the washer fluid level warning appears. Add washer fluid mixed with smart windshield washer solvent/concentrate, test function and check wiper blades.
- **Lighting system**
- **Tire condition and pressures** – Check at least monthly. Please refer to section "Tires and wheels" in the Operator's Manual for guidelines and correct procedures to check tire condition and pressures.

Notes on the warranty

An extensive and well-equipped network of authorized smart Centers is at your disposal for service work. Your authorized smart Center can ensure that your vehicle is professionally and thoroughly serviced and repaired.

Please see the Service and Warranty Information booklet for detailed information on warranty terms and coverage.

Please follow the instructions given in this Maintenance Booklet, even if you entrust the vehicle to a third party for use or care. Only in this way will you be able to ensure that your warranty rights are not affected.

Service, replacement, or repair of the emission control devices and systems can be performed by any automotive repair establishment or individual using certified parts.

We strongly recommend that you have your vehicle serviced by your authorized smart Center which is fully equipped to provide this service.

Please note that engines have to be serviced in accordance with special instructions and using special measuring equipment to comply with legal requirements concerning exhaust emissions. Modifications to or tampering with emissions components is not permissible. Your authorized smart Center is familiar with the relevant regulations.

Service records

Your authorized smart Center will certify in this booklet the maintenance services on your vehicle which it has performed.

Other than the maintenance services described, the Maintenance Booklet does not record or reflect any repair work that may have been performed to your vehicle. Please keep those receipts with your vehicle records.

For information concerning warranty, see your Service and Warranty Information booklet.

Your authorized smart Center will gladly furnish additional information on the maintenance of your vehicle.

Daimler Vehicle Innovations USA LLC
A Daimler Company



WARNING

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Parts/Operating materials

We recommend only the use of Genuine smart parts for service and repairs, since they meet our specifications. It is also important to only use fuels, lubricants and anticorrosion/antifreeze coolant meeting factory specifications. Please see your authorized smart Center for more information on this subject.

Emission System Maintenance

Gasoline Engines

The U.S. Environmental Protection Agency and, in California, the Air Resources Board have certified that the emission control systems of your vehicle comply with the applicable exhaust emission standards for MY 2012 vehicles.

To be certain that the emission control systems function as designed, regular maintenance is necessary for components of the vehicle which affect exhaust and evaporative emissions composition.

The vehicle owner is responsible for the regular maintenance of the emission control system, as well as the use of premium unleaded gasoline with an anti-knock index of at least 91 (displayed on the pump) in all gasoline engine models unless otherwise specified.

Failure to properly maintain the emission system may result in repairs not being covered by the emission system warranties.

Explanations of each maintenance job are given on (▷ Seite 7).

Emission Control System Caution – Gasoline Engines

Your smart vehicle is equipped with both a three-way catalyst and a closed loop oxygen sensor system to comply with

current exhaust emission regulations. Keep your vehicle in proper operating condition by following our recommended maintenance instructions as outlined.

The following must be adhered to:

a) In all gasoline engine models, use only premium unleaded gasoline with an anti-knock index of at least 91 (as displayed on the pump) unless otherwise specified.

Damage to the engine could occur if premium unleaded fuel is not used. Refer to the Operator's Manual for special precautions.

b) Leaded gasoline should not be used under any circumstances. Damage to the emission control components will result.

c) The specified engine maintenance jobs must be performed completely and at the required intervals. Properly functioning spark plugs for instance are important for the service life of the catalysts. Failure to properly perform the specified maintenance jobs may adversely affect the emission control system on the vehicle and reduce its service life.

d) The operation of the emission control system must not be altered in any way. Alterations are not permissible by law. In addition, alterations may result in damage to the catalysts, increased fuel consumption, and impaired engine running conditions.

e) Irregular engine running conditions should be corrected immediately by an authorized smart Center. Such irregular running conditions can influence the proper function of the emission control system.

If the check engine indicator lamp in the instrument cluster illuminates when the engine is running, it indicates a possible malfunction of the engine management system or emission control system.

We recommend that you have the malfunction checked as soon as possible.



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Description of Emission System Maintenance Jobs

The composition of exhaust emissions is influenced not only by the special emission control equipment, but also by various engine components and their adjustments. Therefore, emission system maintenance must include these engine components. Some maintenance jobs are actually only tests. They are important however, because they allow early detection of discrepancies which can later lead to increased exhaust emissions. It is generally less expensive to have such items adjusted immediately rather than allowing them to contribute to costly repairs. The maintenance intervals have been determined so that the vehicle, under normal conditions, should operate properly between services.

Changing the engine oil and filter

Change the engine oil and oil filter every 10,000 miles or 1 year. If oil consumption should increase, determine the cause and take necessary corrective steps. Do not reset the Maintenance System service indicator if the oil level is adjusted or changed outside the interval of 10,000 miles or 1 year.

Replacing the air filter

Under normal dust conditions, replace the air filter at every 20,000 miles or 2 years. Clean air filter cover and housing prior to removal of air filter.

Replacing spark plugs

Spark plugs are subject to electrode erosion and must be replaced according to the specified maintenance intervals, or more frequently as may be required when subject to severe operating conditions.

Maintenance service descriptions

Vehicle Maintenance Service Work (including Emission System Maintenance)

- i** Maintenance services should be performed at the number of miles or years (whichever comes first) as indicated.

Detailed descriptions for each maintenance service can be found starting on (▷ Seite 8).

For description of emission system maintenance jobs, see (▷ Seite 7).



WARNING

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Oil service Plus

at 10,000 miles or 1 year; then every 20,000 miles or 2 years

Vehicle interior

Check parking brake

Check headlamp flashers, flashers, turn signal lamps and headlamp range adjustment for proper operation

Check electrical consumers for proper operation depending on the vehicle equipment: Power windows, interior illumination, horn, rear window heater, seat heater, illumination of switches and display instruments, cigarette lighter and mirror adjustment

Check controls of heater and ventilation for proper operation and ease of movement

Check Soft top "open" valve for function

Check windshield washer system and front windshield wiper for proper operation and spray pattern

Check rear window washer system and wiper for proper operation and spray pattern

Reset maintenance interval display in instrument cluster

Outside of vehicle

Check bodywork for paintwork damage

Check the front lamps, rear lamps and side marker lamps

Check front illumination:

standing light, low beam (incl. headlamp range adjustment), high beam, front fog lamp and turn signal system (incl. side turn signal)

Rear lamps:

brake light, taillamp, backup lamp, rear fog lamp, turn signal system and license plate illumination

Check the fluid level in the windshield washer system

Vehicle front end, vehicle rear end

Brake fluid: Check wet boiling point

(Not required before the brake fluid change for the first time after 2 years.)

Engine compartment

Engine oil and filter change

Wheels, brakes

Check tires by means of visual inspection inside and outside for damage and crack formation

**WARNING**

Please make sure you read the technical documentation, such as the Operator's Manual and workshop information, before carrying out any maintenance work.

Check tire inflation pressure and correct if necessary

LF____ RF____ LR____ RR____

Check tread depth of tires

LF____ RF____ LR____ RR____

Check front brake pads by means of visual inspection for lining thickness and front brake disks for condition

For the first time after 40,000 miles, then regularly at each oil service Plus check the brake lining thickness of the rear drum brake through the inspection holes

Underside of vehicle

Brake lines and brake system: Check for fixing, damage and leaks by means of visual inspection

Fixing components and exhaust system: Check for damage and leaks by means of visual inspection

Engine and transmission: Check for damage and leaks by means of visual inspection

Steering gear: Check for wear and external damage

Check vehicle underside, to the extent that it can be seen, for damage and corrosion by means of visual inspection

Check brake system for proper function



WARNING

Please make sure you read the technical documentation, such as the Operator's Manual and workshop information, before carrying out any maintenance work.

Maintenance

at 20,000 miles or 2 years; then every 20,000 miles or 2 years

>> Maintenance Booklet.

Vehicle interior

Check parking brake

Check headlamp flashers, flashers, turn signal lamps and headlamp range adjustment for proper operation

Check electrical consumers for proper operation depending on the vehicle equipment: Power windows, interior illumination, horn, rear window heater, seat heater, illumination of switches and display instruments, cigarette lighter and mirror adjustment

Check controls of heater and ventilation for proper operation and ease of movement

Check Soft top "open" valve for function

Check windshield washer system and front windshield wiper for proper operation and spray pattern

Check rear window washer system and wiper for proper operation and spray pattern

Reset maintenance interval display in instrument cluster

Check seat belts and buckles for external damage and correct operation

Check TIREFIT tire repair kit (special equipment) - expiration date

Check battery fluid level, correct if necessary (if applicable)

Replace battery in vehicle key

Doors, flaps and soft top

Central locking and locks: Check function. Lubricate hinges

Outside of vehicle

Check bodywork for paintwork damage

Check the front lamps, rear lamps and side marker lamps

Check front illumination:

standing light, low beam (incl. headlamp range adjustment), high beam, front fog lamp and turn signal system (incl. side turn signal)

Rear lamps:

brake light, taillamp, backup lamp, rear fog lamp, turn signal system and license plate illumination

Remove service flap and check fluid level of brake system

Check the fluid level in the windshield washer system

**WARNING**

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Vehicle front end, vehicle rear end

Check headlamp and front fog lamp adjustment, correct if necessary

Windshield washer system: Check fill level and correct if necessary

Brake fluid: Check wet boiling point
(Not required before the brake fluid change for the first time after 2 years.)

Replace brake fluid

Engine compartment

Engine oil and filter change

Wheels, brakes

Check tires by means of visual inspection inside and outside for damage and crack formation

Check tire inflation pressure and correct if necessary

LF____ RF____ LR____ RR____

Check tread depth of tires

LF____ RF____ LR____ RR____

Check front brake pads by means of visual inspection for lining thickness and front brake disks for condition

For the first time after 40,000 miles, then regularly at each oil service Plus check the brake lining thickness of the rear drum brake through the inspection holes

Underside of vehicle

Brake lines and brake system: Check for fixing, damage and leaks by means of visual inspection

Fixing components and exhaust system: Check for damage and leaks by means of visual inspection

Engine and transmission: Check for damage and leaks by means of visual inspection

Steering gear: Check for wear and external damage

Check vehicle underside, to the extent that it can be seen, for damage and corrosion by means of visual inspection

Check brake system for proper function

Check poly-V-belt(s) for wear and damage

Check play of front axle joints, check rubber boots for damage

Check all rubber mounts at the front and rear axles for damage

Check tie rod joints and drag link joints for play, check rubber boots for damage



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Additional operations

Every 10,000 miles

Replace combination filter (where applicable)

Every 20,000 miles

Replace air filter element

For the first time after 20,000 miles, then regularly every 40,000 miles

Engine coolant: Check fill level and antifreeze protection and correct if necessary

Every 30,000 miles

Replace spark plugs

Every 4 years or after 40,000 miles

Replace coolant

For the first time after 60,000 miles, then regularly at each maintenance

Remove brake drums and check adjusting mechanism of drum brake for damage as well as boots of wheel brake cylinder for leaks

Every 60,000 miles

Check valve clearance, set if necessary

Replace poly-V-belt(s)

**WARNING**

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Confirmations

Complete in full

Vehicle Identification Number (VIN)

Date

Odometer

Repair order no. (if applicable)

Next service due: Miles

Next service due: Month/year

Oil service Plus

Maintenance

Oil brand/viscosity:

Engine oil

Service carried out in accordance with DVIUSA specifications:

Yes

No

Adjusted:

Valve clearance

Replaced:

> Engine oil and oil filter

> Brake fluid

> Combination filter

> Air filter

> Coolant

> Spark plugs

> Battery in vehicle key

> Poly-V-belt

> Poly-V-belt (air conditioning, if so equipped)

>> Dealer Service Verification:



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Repair order no. (if applicable)

Next service due: Miles

Next service due: Month/year

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Maintenance

Oil brand/viscosity:

Engine oil

Service carried out in accordance with DVIUSA specifications:

Yes

No

Adjusted:

Valve clearance

Replaced:

> Engine oil and oil filter

> Brake fluid

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> Coolant

> Spark plugs

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Valve clearance

Replaced:

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Next service due: Month/year

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Oil brand/viscosity:

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Service carried out in accordance with DVIUSA specifications:

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Engine oil

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Adjusted:

Valve clearance

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